





Opportunity – Consumer research – 20% steak tough





Opportunity - Many 'tender' steaks wrecked in cooking





cooking instructions - Pack

RECIPES









Or....Web



How the EQ System came to be

Not all meat is created equal. But today's consumers expect to buy and enjoy a consistent quality of red meat.

In line with Silver Fern Farms' Plate to Pasture strategy, we set about developing a system that delivered exactly that - a consistently high-quality red meat product. That was back in 2010. Three years and 97,000 tasting samples later, the EQ System was launched.

The consumer testing work was led by Texas Tech University in the States, and also involved the University of Otago's department of food science. About 13,900 taste testers across 17 cities were involved. 97.000

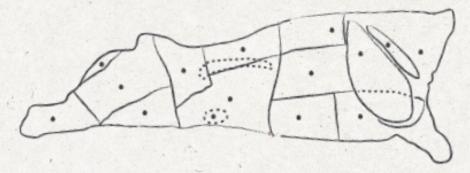
Samples of beef worldwide

2.500

DNA samples from cattle breeds taken

Largest ever

Red meat consumer testing programme in New Zealand



Reserve brand

Launched on the back of EQ

First & Only

Eating Quality System for New Zealand red meat

13,900

Taste testers across 17 cities throughout NZ and USA

EQ grading criteria

4 Ribfat

2 Marbling

5 Meat colour

3 Ossification

6 Fat colour

Solution - Finding the tough steak





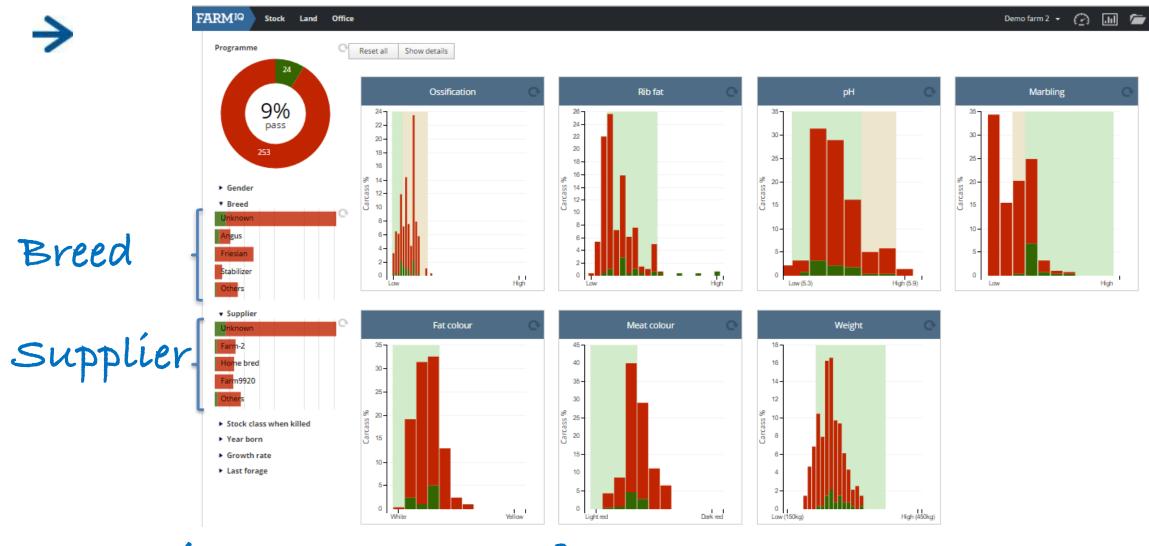
Solution
....Track the steak..







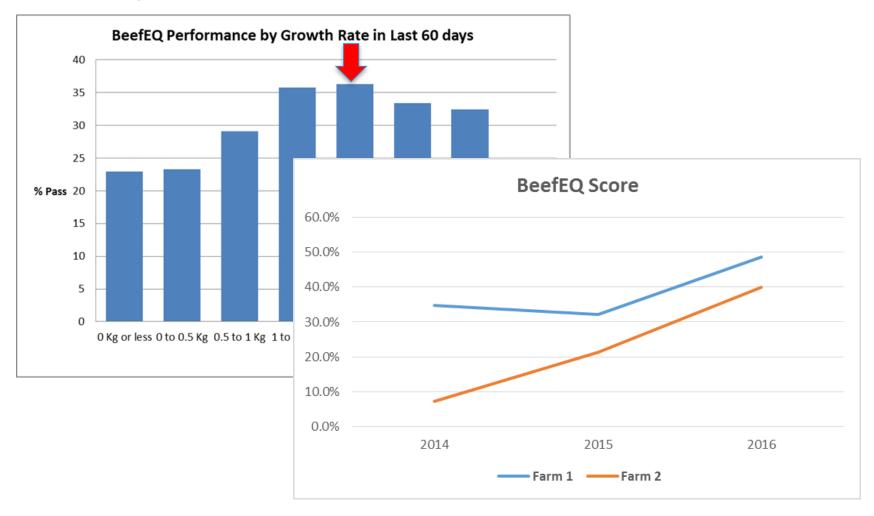




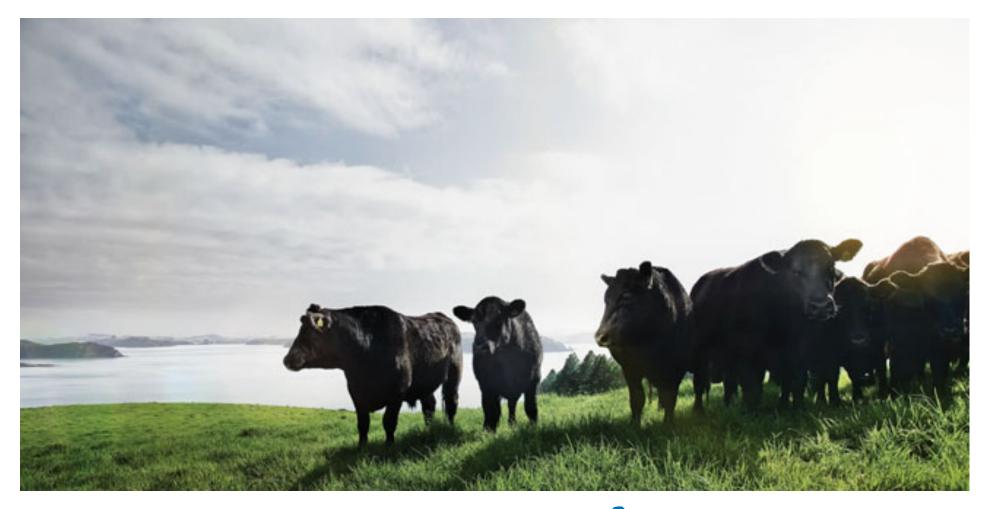
Solution - Help the farmer work out what works



By providing the information..



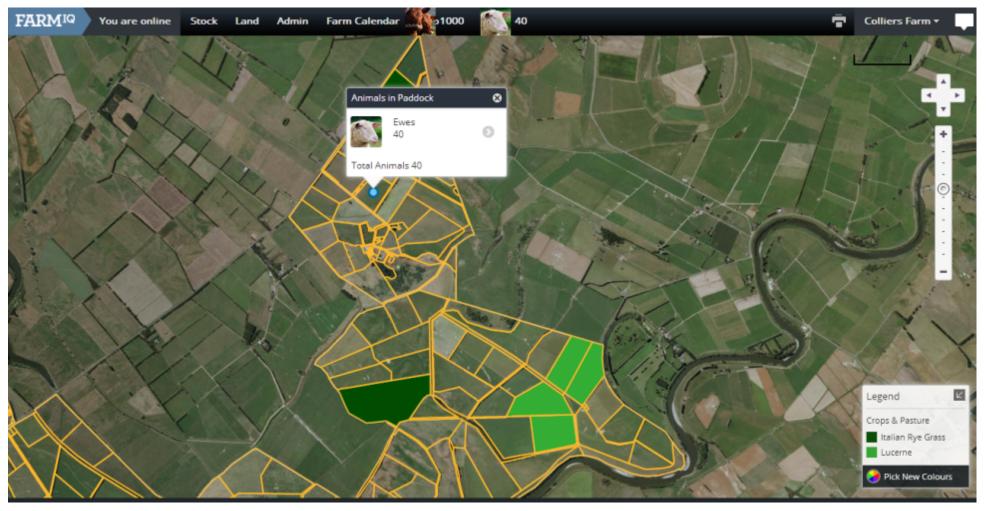




All the way to the farm.....



The paddock.....



and pocket + \$0.25c/kg (+5%)





So...consumers are guaranteed a great steak

> Lamb?



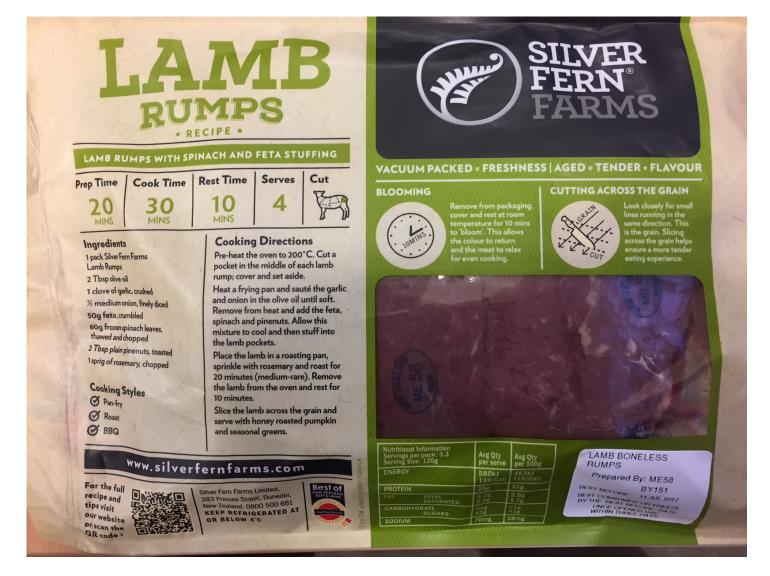
Opportunity? - Consumer research - Lamb good experience





Opportunity - Lamb wrecked in cooking



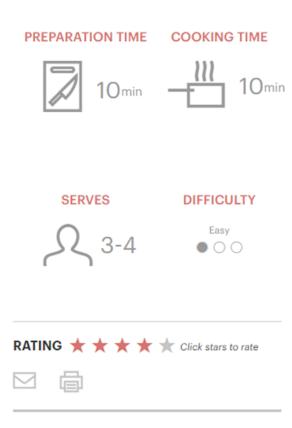


Solution – easy cooking instructions on pack



Sizzling Chinese-style Lamb Stir-fry By Silver Fern Farms





Or....Web

> But - We didn't believe them!





- 4,300 Lambs
 - 27 Breeds
 - · Gender (rams, crypts etc)
 - Grades
 - on farm info e.g. growth rate, feed
- 23,000 samples
- · 3,240 Consumers NZ and US
- · What did they say?
- · GREAT PRODUCT

> Solution? - What matters??

- · Best cuts
- · Ageing the meat (chilled or before freezing)
- · Matching cut to cooking method
- pH decline management Electrical stimulation
- · Compelling Brand Story

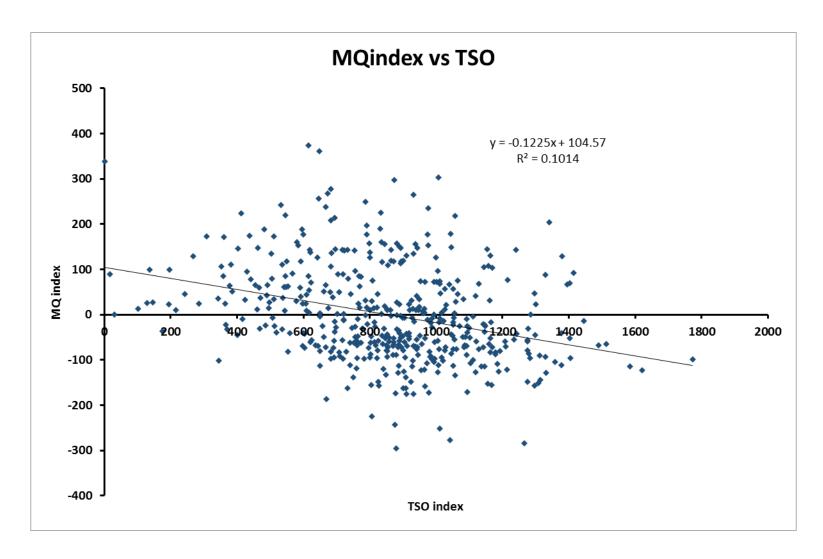
> Solution? - What doesn't matter?

Generally – everything else

But!

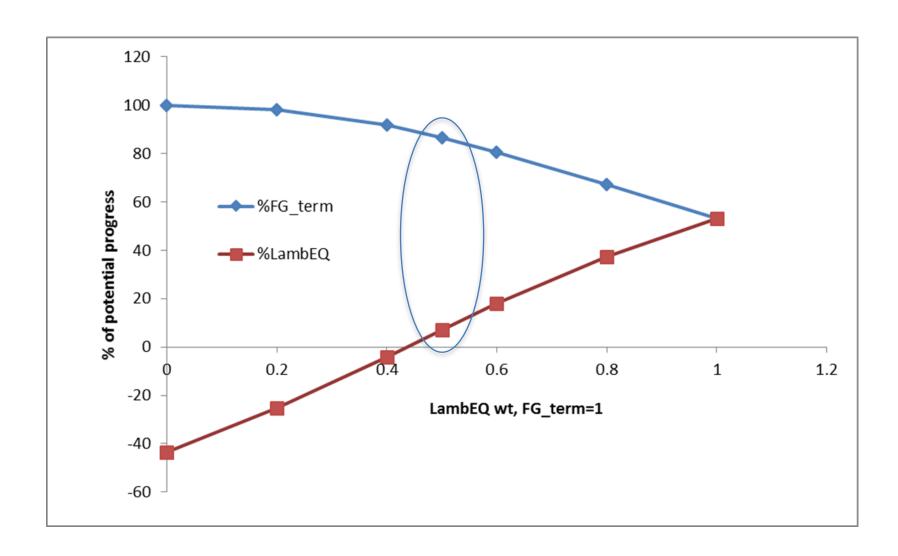


Gain in TSO is loss in eating quality





Good compromise possible.....

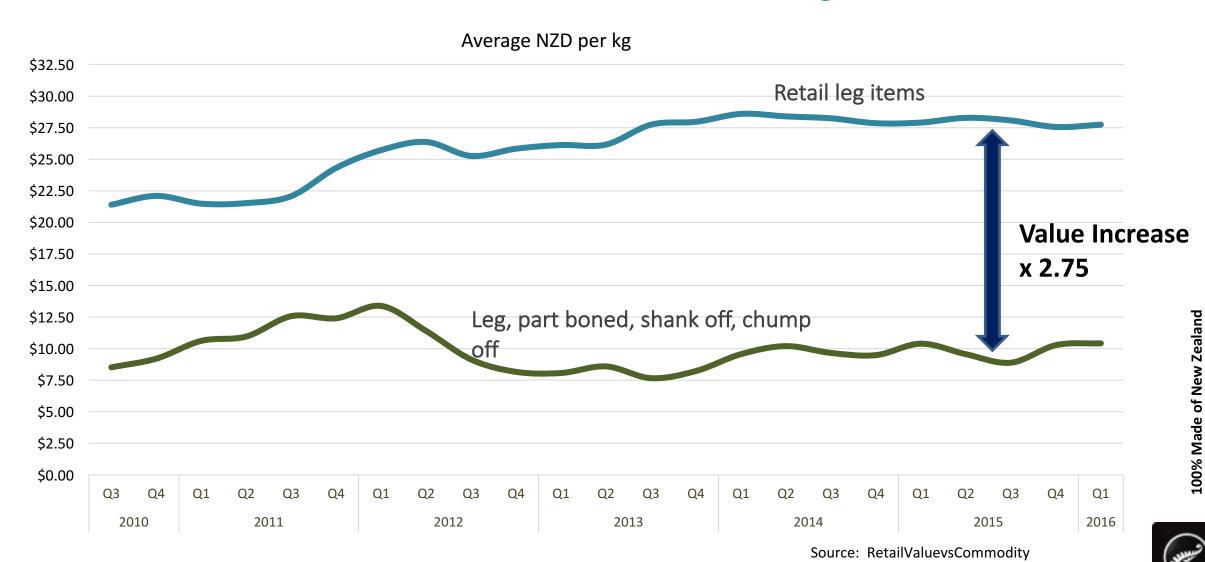






So...we can still guarantee great lamb!

> Retail leg items vs commodity lamb leg





THANKS

QUESTIONS?

WWW.FARMIQ.CO.NZ